

DAY 1: SEPTEMBER 29, 2011

13:00 OPENING

Werner Schmidt, Chair, University of Applied Sciences Ingolstadt, Ingolstadt/ Germany

// Keynote

BPM at Fiducia: Requirements and Experiences in a Large Organization Lothar Hübner, Fiducia IT AG, Karlsruhe/Germany

13:45 LEARNING BY DOING: EXPERIENCE REPORTS

Process is not just Process – the Difficulty of Learning from each other about Process Work Martin Turinsky, AUDI AG, Ingolstadt/Germany

Agile Process Management in an Industrial R&D Department

Marco Strauss, Siri Lang, Axata Consulting, Schrobenhausen/Germany

CGAA/EES at NEC Corporation, Powered by S-BPM: The Subject-Oriented BPM Development Technique using Top-Down Approach Shinji Nakamura, Toshihiro Tan, Takeshi Hirayama, Hiroyuki Kawai, Shota Komiyama, Sadao Hosaka, Minoru Nakamura, Katsuhiro Yuki, NEC Corporation, Tokyo/Japan

14:45 COFFEE BREAK

15:15 DOING BY LEARNING: INTERACTIVE OPEN SPACE WITH LEARNING/ DISCUSSION TABLES:

// Table 1 (Education, Methodology):

Evidence-based (S-)BPM Education
Christian Stary, Johannes Kepler University Linz, Linz/Austria

Situatedness - the Amalgam of Agile (S-)BPM Matthias Neubauer, Christian Stary, Johannes Kepler University Linz, Linz/Austria

Towards Contextual S-BPM – Method and Case Study David Bonaldi, Alexandra Totter, ByElement GmbH, Urdorf/Switzerland Eva Pinter, RBA Technologies GmbH, Biberist/Switzerland

// Table 2 (Education):

Subject-oriented Elicitation of Distributed Business Process Knowledge Stefan Oppl, Johannes Kepler University Linz, Linz/Austria



// Table 3 (Technology):

Platform for Managing and Routing Cross-Organizational Business Processes on a Network Router

Nils Meyer, Markus Radmayr, Richard Heininger, Thomas Rothschädl, Albert Fleischmann, Metasonic AG. Pfaffenhofen/Germany

ePASS-IoS 1.1: Enabling Inter-enterprise Business Process Modeling by S-BPM and the Internet of Services Concept Stephan Borgert, Joachim Steinmetz, Max Mühlhäuser, Technical University Darmstadt, Darmstadt/ Germany

// Table 4 (Methodology):

Project4Sure X: Accelerating Implementation Projects for the Microsoft Dynamics Suite with BPM 2.0

Matthias Kurz, University Erlangen-Nürnberg, Nürnberg/Germany Thomas Schaller, Dominik Reichelt, University of Applied Sciences Hof, Hof/Germany Michael Ferschl, impuls Informationsmanagement GmbH, Nürnberg/Germany

Consolidating Business Processes as exemplified in SAP ERP Systems Andreas Hufgard, IBIS Prof. Thome AG, Würzburg/Germany Eduard Gerhardt, University of Applied Sciences Coburg, Coburg/Germany

An Approach to Agility in Enterprise Innovation

Alexander Gromoff, Valery Chebotarev, Kristin Evina, Yulia Stavenko, National Research

University "Higher School of Economics", Moscow/Russia

17:15 WRAP UP: SUMMARY OF TABLE INTERACTION AND DISCUSSION

18:00 SHUTTLE TO HOTELS

19:15 SHUTTLE FROM HOTELS TO ARA HOTEL COMFORT

19:30 DINNER AT RESTAURANT BELLINI (ARA HOTEL COMFORT)

// Dinner Speech

Triz+Marketing = TrizMarketing
Helmut Berger, Format Werk GmbH, Gunskirchen/Austria

// Special Event

Magic of (S-)BPM with Floooooo



DAY 2: SEPTEMBER 30, 2011

08:30 SHUTTLE FROM HOTELS TO UNIVERSITY

09:00 LEARNING BY DOING: EXPERIENCE REPORTS

Differences in Business Process Management between Global Players and Micro Enterprises – Experiences from Practice

Jörg Bindner, Siemens AG, Erlangen/Germany

Gunther Mayer-Leixner, n:t:r-software, Heidesheim am Rhein/Germany

Business Process Management: A Survey Among Small and Medium Sized Enterprises Patrick Feldbacher, Peter Suppan, Christina Schweiger, Robert Singer, University of Applied Sciences Joanneum, Graz/Austria

Methods of Process Modeling in the Context of Civil Services by the Example of German Notaries

Barbara Handy, Max Dirndorfer, Josef Schneeberger, Herbert Fischer, University of Applied Sciences Deggendorf, Deggendorf/Germany

10:00 COFFEE BREAK

10:30 DOING BY LEARNING: INTERACTIVE OPEN SPACE WITH LEARNING/DISCUSSION TABLES:

// Table 1 (Methodology):

Subject Modeling in Residential Care Services

Hans-Günter Lindner, University of Applied Sciences Cologne, Cologne/Germany

smart4sense2act: A Smart Concept for Systemic Performance Management Fritz Bastarz, Patrick Halek, Infomedia Services GmbH, Vienna/Austria

// Table 2 (Education):

BPM@KMU - Designing E-Learning for the Introduction of BPM in Small- and Medium-sized Enterprises

Johannes Kröckel, University Erlangen-Nürnberg, Nürnberg/Germany Bernd Hilgarth, University of Jyväskylä, Jyväskylä/Finland

Process Training to support Change necessary within the Scope of Process Implementation Gregor Back, Deutsche Telekom AG, Darmstadt/Germany Klaus Daniel, Scio GmbH, Erlangen/Germany



// Table 3 (Methodology):

Adaptive Case Management: Supporting knowledge intensive Processes with IT Systems Christian Herrmann, Accenture GmbH, Munich/Germany Matthias Kurz, University Erlangen-Nürnberg, Nürnberg/Germany

Modeling Needs in the BPM Consulting Process Stefan Reinheimer, BIK GmbH, Nürnberg/Germany

12:30 LUNCH

13:30 WRAP UP: SUMMARY OF TABLE INTERACTION AND DISCUSSION

14:15 SHUTTLE TO AUDI

15:00 PLANT TOUR AUDI

17:00 SHUTTLE TO HOTELS

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